

Checklist for adult representation

Austria – Status: October 2025

Adult representation is the form of legal support that has been in place in Austria since 2018 for adults who are temporarily or permanently unable to make decisions for themselves. Its aim is **self-determination rather than representation**: Support (information, assistance) is provided first, and representation is only provided where necessary – as **sparingly** as possible and **for a limited period of time**.

There are four forms of legal representation:

- **Power of attorney**: The person affected takes action in advance of an impairment and determines the own care. Depending on the issue, several people can also be appointed. The power of attorney is registered in the Austrian Central Representation Register (ÖZVV). The power of attorney only takes effect when the person is no longer capable of making decisions.
- **Elected adult representation**: In this case, it is assumed that the person is still cognitively capable of choosing a representative on their own. The person chooses a representative for specific matters as long as they still have the ability to understand the nature of a power of attorney. It is unlimited in time and becomes effective as soon as it is entered in the Austrian Central Representation Register (ÖZVV). It can be terminated at any time by the person represented.
- **Legal adult representation**: In this case, close relatives take on the representation (e.g. parents, children, grandchildren, siblings). It comes into effect upon registration in the ÖZVV and is limited to a maximum of three years.
- **Court-appointed adult representation** is only used if the forms of representation listed above are not possible.

All forms of representation are limited to **specific tasks**. The power of attorney, elected adult representation and legal adult representation are **registered** in the ÖZVV (with a notary, solicitor or adult protection association) and can be adjusted or terminated – so that the person affected retains as much **decision-making power** as possible.

In the case of **court-appointed adult representation**, an application is made to the court stating that this form of adult representation is necessary. In a second step, an adult protection association is commissioned to clarify the appointment procedure (known as clearing orders). As part of the clarification process, the person concerned is visited in order to gain an impression of the living situation. Furthermore, an analysis is made of the support options available in the environment. **Legal adult representation** is only recommended if there are no other options.

In 2025, there were decisive changes that were heavily criticised by adult protection associations:

- The maximum duration of legal adult representation has been extended from 3 to 5 years (the maximum duration of statutory adult representation remains three years).
- Once a court-appointed adult representation has expired, there is **no longer any obligation to clarify the requirements for adult representation**. An application for clarification must be submitted to the court in a renewal procedure, which then decides whether to commission an adult protection association to carry out the clearing process.

Where can I find advice on adult representation?

- Information page of the platform for care and support: pflege.gv.at/de/erwachsenenschutz
- Information brochures from the Ministry of Justice in several languages: <https://www.bmj.gv.at>
- Power of attorney: <https://www.oesterreich.gv.at>

Further contact addresses & links

(Source: Federal Ministry of Justice, as of 2 October 2025)

- **Lower Austrian Association for Adult Protection, Adult Representation and Resident Representation (NÖLV)**
 Bräuhäusgasse 5/2nd floor, 3100 St. Pölten
 Tel.: 02742/77175, email: erwachsenenschutz@noelv.at
 Website: www.noelv.at
- **Locations:**
 Wiener Straße 65/2/8, 3300 Amstetten, Tel.: 07472/65380
 Email: erwachsenenvertretung-am@noelv.at
- Wienerstraße 2/2/2, 2340 Mödling, Tel.: 02236/48882
 Email: erwachsenenvertretung-md@noelv.at
- Schloßstraße 1, 3680 Persenbeug, Tel.: 07412/55680
 Email: erwachsenenvertretung-pb@noelv.at
- Bräuhäusgasse 5/2/3, 3100 St. Pölten, Tel.: 02742/361630
 Email: erwachsenenvertretung-sp@noelv.at
- Zehnergasse 1, E05-T1, 2700 Wiener Neustadt, Tel.: 02622/26738
 Email: erwachsenenvertretung-wn@noelv.at
- Neuer Markt 15, 3910 Zwettl, Tel.: 02822/54258
 Email: erwachsenenvertretung-zw@noelv.at

Adult Representation Salzburg

Website: www.erwachsenenvertretung.at

Head office:

Hauptstraße 91d, 5600 St. Johann im Pongau, Tel: 06412/6706

Email: office@erwachsenenvertretung.at

- **Regional office:**

Flugplatzstraße 52, 5700 Zell am See, Tel: 06542/74253

Email: zell@erwachsenenvertretung.at

Representation Network Adult representation, patient advocacy, resident representation

Zentrum Rennweg, Ungargasse 66/Staircase 2/3rd floor, 1030 Vienna,

Telephone: 01/3304600, email: verein@vertretungsnetz.at

Website: www.vertretungsnetz.at

Main locations in the regions:

- Favoritenstraße 111/5th floor/14, 1100 Vienna, Telephone: 01/813 59 86
Email: wien1.ev@vertretungsnetz.at
- Pfeiffergasse 4/Stg. D/1/1, 1150 Vienna, Telephone: 01/892 26 42
Email: wien2.ev@vertretungsnetz.at
- EV Tulln, Forsthausgasse 16-20, 1200 Vienna, Telephone: 01/904 73 20
Email: tulln-wien.ev@vertretungsnetz.at
- Johann Permayer Straße 2a/3rd floor, 7000 Eisenstadt,
Telephone: 02682/612 33, Email: eisenstadt.ev@vertretungsnetz.at
- Hasnerstraße 4, 4020 Linz, Telephone: 0732/65 65 10
Email: linz.ev@vertretungsnetz.at
- Rainerstraße 2/4th floor, 5020 Salzburg, Telephone: 0662/87 77 49
Email: salzburg.ev@vertretungsnetz.at
- Adamgasse 2a/4th floor, 6020 Innsbruck, Telephone: 0512/56 16 02
Email: innsbruck.ev@vertretungsnetz.at
- Herzog Ernst-Gasse 28/3, 8600 Bruck/Mur, Telephone: 03862/579 57
Email: bruck-mur.ev@vertretungsnetz.at

- Grazbachgasse 39/1st floor, 8010 Graz, Telephone: 0316/83 55 72
Email: graz.ev@vertretungsnetz.at
- Rudolfsbahngürtel 2/4th floor, 9020 Klagenfurt, Telephone: 0463/505 61
Email: klagenfurt.ev@vertretungsnetz.at

ifs Adult Representation (Vorarlberg)

Email: erwachsenenschutz@ifs.at

Website: www.ifs.at/erwachsenenschutz.html

Locations:

- Johannitergasse 6/3, 6800 Feldkirch, Tel: 05 1755 591
- Kaiser-Franz-Josef-Straße 6a, 6845 Hohenems, Tel: 05 1755 590

Potentially helpful: List of freelance carers in Austria (under construction):

<https://oegkv.at/liste-freiberuflich-pflegender/>

Ask your local council and regional medical/care organisations for regional contacts. They can often make recommendations and put you in touch with people.

Important note: This checklist is for general guidance only and does not constitute legal advice. Individual cases require consultation with the relevant authorities or a specialist solicitor/solicitor.